



State of Arizona

Governor's Office of Health Information Exchange (GOHIE)

Issues, Risks, and Mitigation Plans Workgroup Meeting

October 6, 2010

1:00PM – 3:00PM

Executive Tower, 2nd Floor Conference Room

1700 W. Washington St., Phoenix, AZ 85007

PRESENT

Michael Adu-Tutu – AZ Dept. of Corrections

Nancy Barto – State Legislature

Tom Brink – Maricopa Integrated Health System

Patty Colvin – Intel Corp.

Linda Deiley

Adam Delaossa – Marana Health Center

Celeste Fralick – Intel Corp.

Michael Gleason – Scottsdale Healthcare

Catherine Graeff – Sonora Advisory Group

Barry Hieb – Global Patient Identifiers, Inc.*

Robert Kaye

Sri Koka – Techsant

Aubree Kruk – United Healthcare

Lorie Mayer – AZ Health Care Cost Containment
System (AHCCCS)

Doug McCourt – Telus Health Solutions

Jon Melling – Top Tier Consulting

Honey Pivrotto – Pima County*

Christina Ritter – Marana Health Center

Melissa Rutala – Arizona Health-e Connection

Emilie Sundie – Health Services Advisory Group

Eric Thomas – Government Information
Technology Agency

Bri Treece – Point B

Brad Tritle – eHealthTrust Arizona

Brent Turner – AZ Integrated Physicians

Tristan Van Horne – Ingenix

Paula Mattingly – AZ Dept. of Health Services

Jini Simpson – Ethos Solutions

David Sayen – Centers for Medicare and
Medicaid Services

Thomas Joo – Abrazo Healthcare

Jack Weiss – United Healthcare

James Apperson – Governor's Office of Economic
Recovery

Aaron Sandeen – State Coordinator, GOHIE

Jason Mistlebauer – GOHIE

*via telephone

**There were additional participants on the telephone but
GOHIE did not have a proper mechanism to capture those parties.**

Call Jason Mistlebauer, Governor's Office of Health Information Exchange,
at (602) 542-6435 with additions or corrections to these minutes.

AGENDA

Welcome and Introductions

Updates

- Strategic plan
 - Federal feedback
- Technical Infrastructure Workgroup
 - Website updated
 - Next meeting – Wednesday, October 27th

Role of the Work Group

Review current Operational Plan issues/risks and mitigation plans

Next Steps

- Consult with your stakeholders about HIE issues, risks, and mitigation plans
- Email further feedback
- Check website for updates

Meeting Adjourn

PRESENTATION AND DISCUSSION

- A. Sandeen – Federal feedback was mainly the need for baseline information/data; will seek help from the audience to satisfy Office of National Coordinator (ONC) feedback; working quickly to satisfy ONC's questions/requests; Technical Infrastructure Working Group made progress through the different ONC Meaningful Use objectives for State HIEs
- J. Mistlebauer – led presentation up to slide 13 of PowerPoint, Financial: Cost Containment, due to time constraints; looking for feedback in any form be it best practices, potential policies, products, etc.
- System: Platform Capabilities – stakeholders will be at different starting points given their different investments to-date on their internal HIEs; also they will have different needs and wants for the State HIE; concerns on population management; patient-centered? X-Prize approach for incentives; question on the definition of the risk – define the types of outcomes and need to define the specific outcomes – need to have breakout sessions to walk through described outcomes; focus on standards for vendor requirements; platform definitions will vary between entities and will make choices on standards a challenge; Meaningful Use is not necessarily the end goal – the goal is to take care of patients; patient is not the center of the risk; should the State focus on core capabilities; there are different approaches that need to be considered – direct and connect – this will probably be a hybrid approach – a direct approach does not give you a population view – need to define cohort management; mitigation - ensure adaptability in the platform so that it can change, define outcomes and specific use cases, and schedule smaller working sessions
- System: Implementation – project management; will take a coordinated effort on everyone's part Is this defined correctly?; consent will drive much of this – there isn't going to be movement on a national level for at least 18 months; Stage 1 if primarily focused on physician to physician and through baby steps
- Financial: Sustainability – patient benefit?; need to gain/increase physician interest to participate; this should be a high risk; how are you going to charge for use? who are you going to charge? is this a utility?; payers are looking for administrative simplification and performance improvements; how do we create a strategy for paying for this? what are the business models? What value added services are out there?; risk of not describing value to

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PRESENTATION AND DISCUSSION CONTINUED

- Throughout the presentation, consent and privacy/security was discussed as playing a part in each issue and risk discussed
- Future meetings may focus on small groups taking on individual issues and risks with reporting out to a larger group at some point
- Authorization and authentication is not currently addressed – one or two factor authentication.

NEXT STEPS

- All documents will be posted on web site
- Need and want feedback in all areas